



Employee FAQs

1. If I terminate employment what happens to my money?

- a. If an employee terminates, they have the option to remain in the program or cease their membership. If your company chooses payroll deduction, employees can have the same amount of money drafted from their bank account or charged to their credit card on a monthly basis. If the employee decides to terminate the program, they will receive their funds back less a processing fee.

2. Can I stop putting money into the account at any time?

- a. Yes, you may cancel the Travel Savings at any time.

3. How much money can I put into this account?

- a. You may invest as much as you like. There is a minimum of \$10 per pay period or \$20 per month.

4. Do I have access to my money if I need to withdraw it?

- a. Yes, you have full access to your money. If you withdraw from the program and have not taken a trip, you will be charged a minimal processing fee.

5. Is this a pre-tax withdrawal like my 401k accounts?

- a. Currently the program is **not** pre-tax, however we are working towards implementing this program as a pre-tax benefit to assist with government in stimulating the travel industry and increase your savings.

6. Are there restrictions on where I can go?

- a. No, there are no restrictions. You may choose any available destination or supplier; however our preferred suppliers provide deeper discounts.

7. How far in advance do I have to book my vacation?

- a. There is a tremendous amount of flexibility with TravelBenefits. You may book your vacation as far in advance as you would like, or you may wait until the last minute using our last minute distressed inventory. However, we cannot guarantee availability for last minute travel.

8. Can I prepay specific vacations in advance?

- a. Yes. There are special discounts associated with prepaid travel.

9. How many people can go on the trip?

- a. As many as you would like as long as they are traveling with a member.

10. Would I have to “cash in my money” once a year or could it accrue?

- a. You may allow your account to accrue as long as you like.

11. Could I just do flights or does it have to be a whole trip package?

- a. There is complete flexibility with your travel choices you can choose to purchase, flights, hotels, cruises or vacation packages.

12. Could my credit be applied to someone else in the event I wanted to “give” someone a trip?

- a. Yes. You may exchange the money you have saved for Trip Certificates™. They make perfect gifts. There will be a nominal conversion fee to transfer funds.

13. What happens to my money in the event of my death?

- a. The person you have designated as your beneficiary (or beneficiaries) will receive any money in your account, according to the terms of the plan.

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14. Can I keep unused matching funds from my employer?

- a. No, unless the company releases the funds to you in writing.

15. Can I get frequent flier miles when going on a TravelBenefits vacation?

- a. Yes. If you are currently signed up for frequent flier miles with a specific airline, you will receive those miles when flying on that airline.

16. Can my family travel with me?

- a. Yes

17. How do I change my booking once it has been made?

- a. Please call 1-866-279-1719 to speak with one of our experienced travel consultants.

18. What do I do if I need to speak to someone regarding my booking?

- a. Please call 1-866-279-1719 to speak with one of our experienced travel consultants.